



Index to Chiropractic Literature: The Year in Review

<http://www.chiroindex.org/>

March 2015 to March 2016

Submitted by Phyllis Harvey, ICL Editor, Anne Taylor-Vaisey, ICL Co-Editor and Web Editor

Overview

The Index to Chiropractic Literature (ICL) and its accompanying ChiroSH (Chiropractic Subject Headings) are produced by the Chiropractic Library Collaboration (CLC), a working group of the Association of Chiropractic Colleges. ICL is a very complex site. It includes a bibliographic database with interactive features, an accompanying user interface (My ICL), a Web site with links to a wealth of health resources, a password protected blog that houses CLC's records (<http://clibcon.wordpress.com>), a *Contact Us* form and e-mail address that is constantly monitored, and very active social media sites (LinkedIn, Facebook and Twitter). The Internet is an unstable and capricious space. Put a complex site on the Internet and service interruptions are inevitable, and any bibliographic database will experience these. Part of our job as Editors is constant communication with our Internet provider, and we are very fortunate to have BoomerCo Inc. host and manage our site. The timeline section of this report documents the frequent interruptions we experienced over the past year, as well as BoomerCo's quick responses to our pleas for help. Steve Holmes (CEO) and Trevor Bertucci (programmer) have provided us with excellent service for over a decade. These fixes are provided as part of our annual hosting fee.

The Editor (Phyllis Harvey, Palmer, retired) and Co-Editor (Anne Taylor-Vaisey, CMCC/UOIT) oversee the work of the indexers and interact with BoomerCo Inc. The Web Editor (Anne) updates the Web site, responds to user inquiries (chiroindex@gmail.com) and posts frequently to LinkedIn, Facebook and Twitter.

The bibliographic database would not exist without the work of our dedicated group of indexers, from the United States, Canada, England and New Zealand. They index their assigned journals in a timely fashion and respond very positively to feedback from the Editors.

We would like to acknowledge the contributions of Annette Osenga (Lifewest), who has been the Chair of the Index Committee for many years. Her constant support and advice has been invaluable.

ICL programming is funded by annual contributions from CLC member libraries.

The chiropractic journals remained stable over the past year, with the exception of the *Chiropractic Journal of Australia*. The journal was not published in 2014-2015, but resumed publication in February 2016.

We continue to edit the oldest ICL records, many of which have titles in all caps or out of date subject headings. For example, the age groups used to be subject subheadings, but are now subject headings. The Editor has spent a great deal of time editing these old subject headings. We deal with the old records as time permits.

We have recently had a new download feature installed, and it allows users to automatically generate Vancouver style formats from ICL records using the Text (Citation) download option. This feature has been requested by our users in the past and we are happy to be able to offer this now. Our programmers are also working on a more efficient administrative form that will make the editing process more efficient.

Another new feature is an upgrade to the indexing forms. Formerly indexing and editing was in two steps, making the work more time consuming. Now it is one smooth step and is much improved. Our programmer has executed our wishes perfectly.

We have installed our Twitter feed on the home page, providing updates and giving the site a more robust look and feel.

ICL Journals is now *Journal Directory* (<http://www.chiroindex.org/journals/>), which better describes this page's purpose. We have added a list of active chiropractic journals so that users may now view at a glance those journals currently being published.

A PowerPoint presentation containing screenshots of usage statistics from AWStats, WordPress, sitemeter and our social media sites accompanies this report. (See <http://www.chiroindex.org/about/icl-documentation/>.)

The Numbers [as of March 8, 2016]

Records: 24,322

Journals indexed: 19

Indexers: 12

Subscribers to My ICL: 1,053

LinkedIn group: 3,566 members

Facebook: 1,032 likes

Twitter: 514 followers

Indexers & Other Contributors to ICL

Bennett, Helen (NZCC): Indexer

Boni, Bethyn (NYCC): Subject Headings Committee Chair (recently stepped down)

Briand, Simone (Cleveland): Indexer

Butkovic, Margaret (CMCC): Index Committee member

Harvey, Phyllis (Palmer, retired): ICL Editor, Indexer, Index Committee member

Heath, Tish (AECC): Indexer

Iwami, Russ (NUHS): Indexer

Kleinman, Ari (Life West): Indexer

Lockwood, Katie (UWS): Indexer; ICL Assistant Editor, Indexer, Index Committee member, ChiroSH committee member

Osenga, Annette (Life West): CLC Vice Chair, Indexer, Index Committee Chair

Shadrix, Pam (Life): Indexer

Sheldon, Chris (NYCC): Subject Headings Committee member

Tapper, Janet (UWS): CLC Chair, Index Committee member

Taylor-Vaisey, Anne (CMCC/UOIT): ICL Co-Editor, Web Editor, Indexer, Social Media Developer, Index Committee member

Vossberg, Susan (NW Health): Indexer

Walters, Sheryl (Logan): Indexer

Journals Currently Indexed ~ 19

Annals of Vertebral Subluxation Research (SW)

BMC Musculoskeletal Disorders (selective; AT-V)

Chiropractic Dialogues (SW)

Chiropractic History (SB)

Chiropractic & Manual Therapies (RG)

Chiropractic Journal of Australia (TH) [ceased 201; resumed 2016]

DC Tracts (HB)

Journal of the Academy of Chiropractic Orthopedists (JACO)(KL)

JCCA: Journal of the Canadian Chiropractic Association (AT-V)

Journal of Chiropractic Education (SB)

Journal of Chiropractic Humanities (RI)

Journal of Chiropractic Medicine (PS)

Journal of Clinical Chiropractic Pediatrics (AK)
Journal of Manipulative & Physiological Therapeutics (RI & KL)
Journal of Pediatric, Maternal & Family Health – Chiropractic (PS)
Journal of Scoliosis Rehabilitation (PS)
Journal of Upper Cervical Chiropractic Research (SW)
Nutritional Perspectives (AO & AK)
Topics in Integrative Health Care (SW)

Timeline, March 2015 – March 2016

March 2015

Following extensive testing, the new administrative site was launched during the week of March 9. There have been no further episodes of hacking.

Following the annual meeting, the directors were polled and they approved the purchase of prepaid programming hours, ten hours @ \$80 US per hour.

Google sent a message about our mobile capability. BoomerCo dealt with this at no charge.

Copyright date was updated by BoomerCo.

A problem with the new administrative site not recognizing passwords was fixed by BoomerCo at no charge.

Some hacked sites were still showing up, but our programmer assured us that once Google had indexed all the pages, these old pages would disappear.

April 2015

ICL went down for no apparent reason; BoomerCo investigated, could not identify the cause, but the site came back. (It is constantly backed up.)

Indexers were having trouble logging in to the new site; there was confusion about URLs. Fixed immediately.

A strange warning message appeared in the ICL admin section; programmer replied: *As an added layer of security, I have a monitor on your site that tells me if files have been altered. This goes with the commitment Steve made to keeping your site clean and secure as part of our project to convert the admin. I'll see what I can do to suppress the errors to not confuse people, however, there's nothing to worry about here as it is just a reporting tool I'm using to keep track of things.*

A problem with functionality (*Hold Citations*, downloading tagged citations, *Send to My Collections*) was reported to BoomerCo.; programmer replied: *We've been putting a lot of effort into server security here in the past week and may have set things a little too strictly. We're also making site wide optimizations behind the scenes to make sure any security loopholes are closed and to eliminate non-essential files to keep the site loading and running fast!*

The Editors reminded the Index Committee members re the prepaid programming hours that were approved at the annual meeting.

ICL went down again; programmer investigated through our IP addresses to see what it wasn't working for us. It came up again after a day.

ICL blog documentation page was updated, thanks to Margaret Butkovic, who sent many documents to the Co-Editor.

May 2015

A new Google group called ChiroLC was set up by J. Tapper, since chirolib-L was to cease July 11.

The BoomerCo invoice for pre-paid hours was sent to ACC for payment.

ICL went down again; programmer requested our IP addresses, and wrote: *Both IP addresses you've provided have been added in the whitelist on the server. I've run DNS checks, as well as tracers and pings from various servers and locations around the world, all show the site up and running!*

June 2015

A WordPress security update was installed, causing some concern re error messages; programmer wrote: *WordPress pushed a security update overnight. Normally this process completes automatically, but I've been noticing on some sites the requirement of confirming the database update when accessing the Dashboard. Typically, this is safe to do. I've proceeded with it, and everything should be accessible again in the site's admin.*

August 2015

Problems with My ICL were reported from several indexers; programmer fixed them immediately.

The Co-Editor was asked to provide a reference re BoomerCo to a prospective client. Done with pleasure! And the client hired BoomerCo.

September 2015

CLC election results were announced: Chair: Janet Tapper, University of Western States; Vice-Chair: Annette Osenga, Life Chiropractic West; Treasurer: Anne Mackereth, Northwestern Health Sciences University; Secretary: Ellen Dickman, Logan University.

Annual Web hosting fee was paid (\$1,000).

E-mail was received from Phillip Ebrall re a proposed new chiropractic journal (not *Chiropractic Journal of Australia*). We replied but there was no follow up.

October 2015

Steve Holmes e-mailed a warning to all his clients about "fake domain suspension e-mails".

November 2015

An indexer reported that a journal she indexes has disappeared from the public site, although all the issues were still listed in the admin site. The programmer wrote: *This journal somehow had an incorrect setting, but is now fixed.*

December 2015

The Co-editor sent policies and procedures documents to the Editor. These files will form a manual for all editors to consult.

ICL went down again; programmer wrote: *This is being investigated, there is an issue with the datacenter which is being addressed. I'll update you ASAP when I have resolution.*

January 2016

A problem with the editing of subject headings was identified. In the merge function, subject headings were being deleted; programmer wrote: *In the old version, yes, the process was a multi-part form, and due to some pre-requisite information being required to advance through the process or adding / editing some of the '2-step' process still exists, but is presented differently in the new system. In my experience, when removing or deleting a Subject Heading, and making changes to any other field, but changes are retained on "Submit". However, since I look at this at a technical level and not a heavy user level I may be completely overlooking what you see! If possible, can you give me a quick step by step of your process so I can follow along and see where the process breaks? I mainly just want to follow what you click to arrive at a location and more exactly where the problem occurs.*

February 2016

More problems were reported with functionality (downloading references to EndNote); fixed immediately by BoomerCo.

A request for an estimate on a new ICL feature was sent to BoomerCo. We want to be able to generate Vancouver style citations, as PubMed does. The current text download format is insufficient for our needs. Details and screenshots were sent to our programmer. The ICL blog was updated by the Co-Editor (<http://clibcon.wordpress.com>).

The Editors began their annual overhaul of the ICL pages – checking links, removing out of date materials, adding new links, reformatting or rewriting pages, adding new pages.

The *Chiropractic Journal of Australia* resumed publishing, and Tish Heath (AECC) agreed to continue to index it.

Editors proposed to the Index Committee that we initiate two new functions: the citation format download and a one-step indexing page. When the new administrative site was installed, the approval section required two steps rather than one, and this makes the editing process more time-consuming. After discussion and consulting the CLC Bylaws, the Index Committee approved the expenses, to be paid with some of the prepaid programming hours already purchased.

The Editors started editing all the pages on the ICL site.

The Co-Editor created a new page: *OPTIMa Systematic Reviews* (<http://www.chiroindex.org/web-resources/systematic-review-resources/optima/>).

March 2016

The ICL upgrade for the download options were worked on by our programmers and the Editors. This involved programming for the functionality from the results page, wording, placement of buttons, generation of e-mails with the correct attachments, and testing, testing, testing. As of March 3, the new format was working perfectly.

Our Twitter feed was added to the home page.

As of March 6, all pages on the ICL site were upgraded, including link correction, rewording and reformatting, and adding new materials.

The Editor updated all the ICL journal pages, making this section of the ICL site a very comprehensive and unique directory of chiropractic journals.

The Editors updated and/or rewrote or reformatted all the help files, all the pages under *About Us*, *Open Access Library*, *More Resources*, and *Indexes, Databases & Search Engines*. They change the name of *ICL Journals* to *Journal Directory*, to better reflect the use of this section. (See the *Site Map* page for a quick look at all the page titles: <http://www.chiroindex.org/about/site-map/>.)

The upgrade to the indexing forms was completed and is working perfectly, after some testing and feedback to our programmer.

Recommendations for the Future

Programming bundle of hours: Following last year's annual meeting, a 10 hour block of time was approved by the directors. As Steve Holmes wrote, *these hours never expire, they always get priority project assignment, and are locked in at today's prices regardless of whether our future hourly rates rise higher*. We have used some of these hours for new features, and propose investigating the purchase of more programming hours for 2016-2017.

Usage statistics: Some of the usage statistics for 2015 are slightly lower than in 2014. Although ICL is well used—the database, the Web pages, and the social media sites—we should extend our reach through publicity efforts. Through Index Committee Chair Annette Osenga's efforts we have brochures and advertisements available for distribution. We recommend that the chiropractic librarians actively promote ICL in their library instruction programs and thereby help increase our visibility.

Financial support: The \$200 currently contributed annually to CLC by the chiropractic colleges and universities barely covers two hours of programming. We propose that this amount be raised.

Link resolver: Over the years, users have occasionally asked that this feature be installed on ICL. We propose that this be investigated, for functionality and cost.

ChiroSH: Our thesaurus has not been updated since 2009. We recommend that the Index and Subject Heading Committees work with the Editors to update this document.